



Your business
in rhythm and motion

eagle keep going

What do
some of the
world's best
companies
have in
common
with us?



1

A shared passion to keep going no matter the odds

2

Our service partnership

3

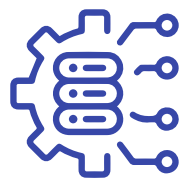
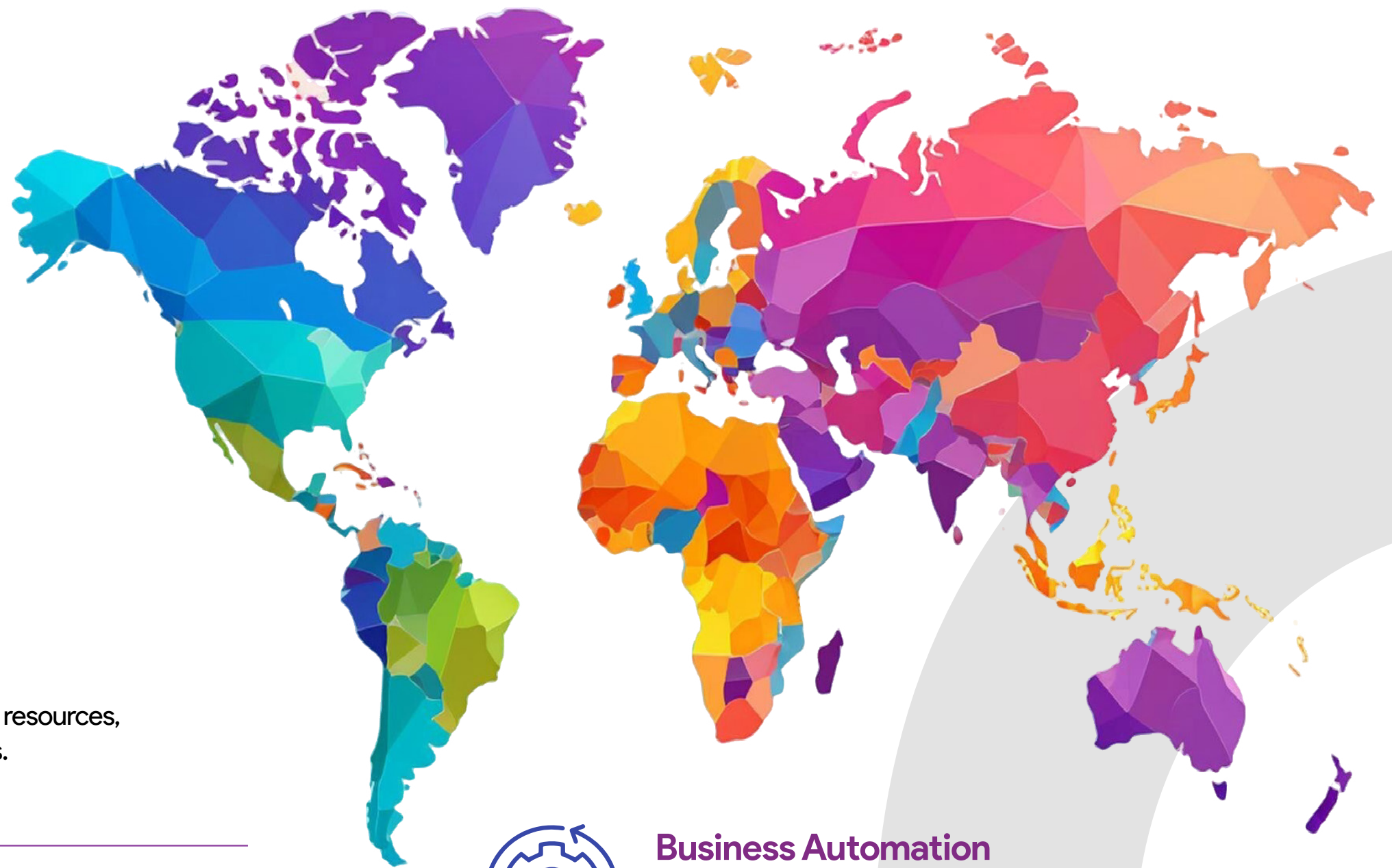
Our comprehensive suite of IT and BPO services that help their operations remain tireless and stress-free

Round the clock Round the world

Like them, we help keep your business in rhythm and motion



Services delivered locally & globally



IT Services

We automate processes, optimize resources, and ensure seamless IT operations.



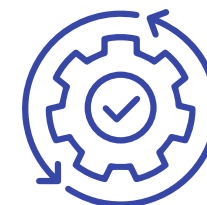
BPO Services

As your Global BPO Partner, we deliver top-notch BPO Services to Clients Worldwide.



Third Party Maintenance

Every minute matters. Our rapid response reduces downtime, keeping your operations and team morale strong.



Business Automation

Automate your business processes to increase efficiency and reduce costs.



Service for every need, every size

From start-ups to blue chip, we cover all

Regardless of your size, we understand you require reliable IT solutions to thrive. With our experience and our extensive pan India service network we deliver tailored IT services that meet your unique needs and help your business succeed.

We see them as two sides of the same coin. Depending on your journey, one might be your starting point while the other moves along-side it. Sometimes, one comes first; other times, they move together. At our core, we believe in balancing both—in how we run our business and in how we work with you.

Through experience, we've refined our approach into five guiding principles. These principles have stood the test of time and helped us grow into a global services company and remain at the heart of how we deliver what we promise.

01 **Determined**

02 **Dedicated**

03 **Disciplined**

04 **Dependable**

05 **Driven**

Values driven business/ Business driven values

Startups

You have the idea.
We help you make
IT happen

Large Corporates

Focus on Manufacturing,
Pharma, Software, Finance
and Healthcare

Government Entities

Delivering Reliable,
Secure and Innovative
Solutions

Services

IT Services

Global Delivery Centre for your IT

We automate processes, optimize resources,
and ensure seamless IT operations.

Managed Services

As your outsourced service provider,
we take responsibility for managing your
IT Infrastructure.

Staffing Services

Decades of IT staffing experience
at your service.

Professional Services

Stay ahead with experts
who know the rules and
the road ahead.

Network Management Services

Count on us to keep your network
fast, safe, and reliable.

Cyber Security

We safeguard your business from
phishing, ransomware, and more.

Data Storage & Protection

Our smart storage solutions keep it
secure, accessible, and ready to scale.



Services BPO Services

Tailored solutions for seamless support

Eagle delivers tailored solutions with 24/7 support, BPO, and multilingual assistance to enhance customer satisfaction and optimize operations.



Human Resources

Recruiting, onboarding, payroll processing, and benefits administration



Data Labeling

Providing high quality data for training AI models



Sales and Marketing

Generating leads, telemarketing, email marketing, and sales support



Finance and Accounting

Handling accounting, payroll, and financial reporting



Multi-Lingual Support

Eagle offers multilingual support ensuring seamless communication and a superior customer experience.



Data Security and Compliance

With rigorous adherence to industry standards like GDPR and HIPAA, we ensure complete confidentiality and protection of your sensitive information.



Service Quality and Standards

Experience exceptional service quality through our rigorous quality control and industry certifications.

Services

Third Party Maintenance

Keep your systems running efficiently

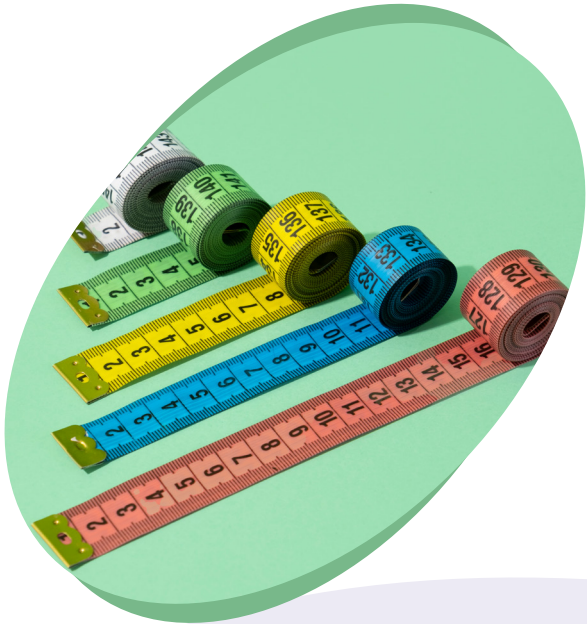
Keep going forward. We keep things running so you can focus on what matters.



Third Party Maintenance

Every minute counts. Our rapid response minimizes downtime and keeps your team motivated.

Enterprise Assets	End User Assets
Server – Tower, Rack, Blade, Modular Storage – DAS, NAS, SAN Networking – Switch, Router, Wireless, Firewall	Laptop, Desktop, Tablet, Thin Client Printer, Scanner, Plotter, UPS



Customized Maintenance Plans

Every business is unique & demands tailored solutions. Our flexible service level agreements (SLAs) are customized to meet your specific needs, offering options such as 24x7 or 9x5 support, rapid response timeframes (within 4 hours or Next Business Day), and various resolution timeframes (6-hour call-to-repair, 2-day, 3-day, or best effort).

Complete Asset Coverage

We offer annual maintenance services for a wide range of IT assets, ensuring seamless support regardless of the vendor. Our coverage extends to Servers, Storage, Networking equipment, Laptops, Desktops, Tablets, Thin Clients, Printers, Scanners, Plotters, and UPS systems.



Multi Vendor Support

We specialize in maintaining enterprise and end-user assets from most of the major manufacturers worldwide. This means that you have the freedom to buy the IT products of your choice from as many vendors as you like, while enjoying the benefits of a single-point-of support.

Services

Business Automation

Grow your business to the next level

Enhance customer relationships, streamline operations, and drive growth with powerful industry leading productivity tools.



CRM and Sales

Enhance customer relationships and drive growth with our CRM tools.



Human Resources

Streamline HR and fuel productivity with our all-in-one solutions.



Accounting

Manage finances, inventory, and expenses with ease.



**Got questions?
We are just a call away**


Corporate Office


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